## Rental terms Apartments Weiss Bichling 70 6363 Westendorf

These terms (version 2023/01) concern the Apartments Weiss Bichling 70 (Top 1-3), hereafter in these terms called "the apartment."

#### Reservations and payment

You can make a reservation with us via the website <a href="https://appartmentsweiss.com/en/startseite">https://appartmentsweiss.com/en/startseite</a> We will confirm your reservation with a booking confirmation or invoice by e-mail. We ask that you pay 25% of the total rental amount within 7 days of the invoice date. The other 75% must be paid 1 month before your arrival date. If your reservation falls within 1 month of your arrival date, then you should pay 100% of the invoice upon receipt.

All prices include power, water and heating. The use of internet is free of charge.

#### **Bookings**

- The minimum age for making a booking is 21 years.
- Groups consisting of only men or women only on request. Different appartment guidelines apply.
- children from 3 years are welcome

#### Deposit

A security deposit of EUR 300,00 per apartment is required upon arrival for incidentals. This deposit is fully refundable within 5 days after check-out and subject to a damage inspection of the accommodation. Extra cleaning costs as a result of a heavily soiled apartment and / or kitchen are also deducted from the deposit.

#### Cancellation

We retain the right to cancel your reservation if you do not comply with the payment term(s) indicated. This does not relieve you of the obligation for payment. In the event of cancellation, there will be no restitution of amounts paid if we are not able to rent the apartment again.

It is recommended that you secure travel and cancellation insurance.

#### Arrival

At arrival, you receive, after showing your invoice, the key to the apartment. This key fits the front door and the door to the ski shed. If this key is lost, we must charge you € 50.00.

In addition, you must pay any tourism fees and the required cleaning costs in cash. On the day of arrival, you can in principle make use of the apartment starting at 15:30. On the day of departure, you must have left the apartment by 09:00 at the latest after inspection of the accommodation.

### Bath and tea towels

Clean towels and tea towels are provided every 2 days. Bath towels are available (only in summer). Bath towels are available (only in summer)

# Use of the apartment

The apartments are in great condition to make your stay as pleasant as possible. To make sure that the apartments stay in good condition there are a few house rules. We ask you to respect the apartment itself and the surroundings of the building. There for it is forbidden to throw snowballs at the buildings and the cars. We also ask you not to trespass onto the grounds of the surrounding buildings and neighbors. This also applies to driving and turning the car on the property of the neighbors

Smoking is not permitted in the apartment, except on the balconies and the terrace, where ashtrays are available. It is not permitted in the apartment or common room to make fondue or to use electric barbeques, grills, sandwich iron, air fryers, raclettes, stone grills or to gourmet.

It is not allowed to re-rent the apartment to others or to have other people stay in the apartment under your name. Visits from other people or people staying over, eating with guests in the apartment or staying in the apartment with more people than stated in the renting agreement leads to termination of the agreement without restitution of the rent.

We also ask you not to move the furniture or electric devices within the apartment or to take furniture outside the apartment (besides from the balcony or the garden). This also goes for glasses, plates etc. It is also not allowed to take any glasses, plates, etc. to any of the other apartments and common room.

## Common Room

There is a cozy common room in Tyrolean style to sit together. This space can be used by every guest of Appartments Weiss.

## Visitors

Visits from outside are not allowed in the apartments and in the common room.

# Kitchen

The kitchen is equipped with an induction stovetop. Necessary pots and pans are provided. We request that you only clean the stovetop with warm water. The dishwasher is only to be used with the dishwasher tablets provided.

The microwave must always be used with covered bowls or plates.

## **Environmental noise**

We request that you take the other guests into account and do not cause any unnecessary noise. In accordance with local habits, Lärmschutz (noise control) applies between 20:00 and 08:00 and between 12:00 and 13:00. We request that you take this into consideration.

## Ski boots, etc.

Because of the salt and the stones being sprayed on the roads it is not allowed to enter the apartment with any kind of footwear (shoes, ski boots, snow boots, etc.). You can place and clean your footwear in the ski-room. Here you can also place your ski-boots on the destined warmers. Also store ski or bicycle helmets in the ski room.

## Pets

Pets are not permitted.

#### Garbage

Garbage and food residues must be removed from the apartment daily

Garbage must absolutely be separated. Boxes for glass, plastic, cans, paper, cardboard, and juice boxes are available in the Garbage space (next to the ski shed). Organic and non-recyclable waste must also be separated into the intended container.

#### Parking

For every apartment, there is a free parking place for one motor vehicle available.

In the apartment and the ski room there is a map, which indicates which areas of the property may and may not be ridden.

#### Departure

When you leave the apartment during your stay or upon departure, the doors and windows should be closed carefully.

At departure, you must:

- place the dishes in the dishwasher, without turning them on
- have emptied the garbage boxes;
- leave no food or other household articles in the refrigerator or cabinets;
- report any breakage and/or damage.
- Not to remove the bedding

The manager has the right to check and inspect the holiday home at any time during the rental period.

#### Damage and breakage

If you notice damage or breakage upon arrival, you must immediately report this to us. If the damage is caused by your actions and/or not the result of normal use or wear, then we will bill you for the repair or replacement costs.

Bed linen that needs to be replaced due to non-removable stains will be charged

#### Interim termination

Failure to comply with these rental conditions during the stay may be a reason to prematurely terminate the lease with immediate effect without refund of rent and / or deposit.

## Liability

We assume no liability for:

- Theft, loss or damage of any nature that occurs during or as a result of your stay in our apartment;
- The failure of or non-working condition of technical equipment, or for electrical outages;
- Calamities, of any nature, that may disrupt the pleasure of your stay;
- The renter is chiefly responsible for all loss and/or damage to the apartment, garden, balcony and the furnishings (indoor and outdoor) thereof, and/or property, when such is the result of the actions or negligence of yourself or of third parties.

## Disclaimer

We have put together the information on our website as carefully as possible, and we do our very best to keep this current. Any errors in the information, changes of which we are not aware, or typographical errors in the rates table will not be binding upon us.

In the description of the apartment on our website, it is reported what facilities and/or amenities will be included (not exhaustively). For some facilities, extra payment is required; others are included in the price. This information is subject to change.

The photos shown on our website are made by us or are selected impressions. No rights will be extended to these photos.

Where we have reported distances on our website, these are only an indication; the distance you drive, depending on your route, can differ from our report.

For all these matters, you can request current information from us shortly before your departure. We will then determine the actual situation for you if needed.

## Applicability of the rental terms

If the rental agreement is concluded (that is the case when we have confirmed your (deposit)paying; submitting a reservation request is not included), you agree with the rental terms. The rental terminates automatically after the expiration of the agreed-upon period.